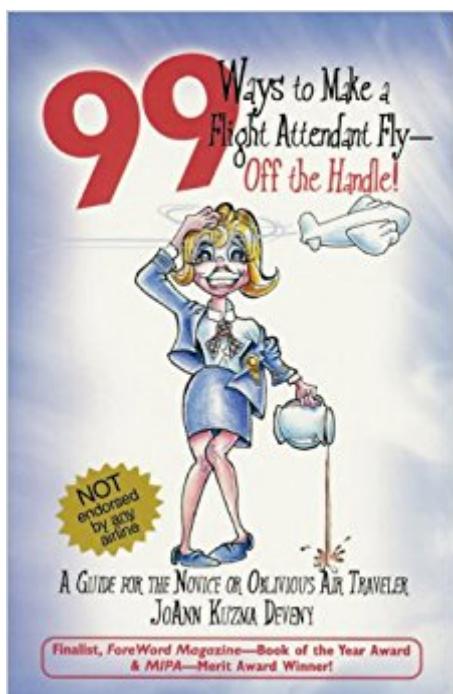


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# 99 Ways To Make A Flight Attendant Fly--Off The Handle: A Guide For The Novice Or Oblivious Air Traveler



## **Synopsis**

Don't forget to pack this book for your next vacation or business trip! Along with your boarding pass, you must obtain a copy of 99 Ways to Make a Flight Attendant Fly Off the Handle! before boarding your next flight. Never again will you experience that perfected flight attendant eye-roll when following this first guidebook to the etiquette of air travel. Whether you are a frequent or novice flyer, you will be educated and entertained by JoAnn Kuzma Deveny's insider's narration of airline tales and humor. Also, it's a perfect gift idea for your oblivious fellow flyers!

## **Book Information**

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## **Customer Reviews**

Whether you fly once a year or 60,000 miles a year as I do, you'll enjoy Deveny's 99 Ways Book! The suggestions and vignettes in this book are logical and realistic. The way they are presented kept me laughing from the beginning to the end. This is the perfect gift for the traveler in your life!Andrea Sisco, Armchair Interviews HostWhile instructive and giving useful insights into how to make a flight attendant's job more difficult or more agreeable, at the same time 99 Ways makes for some hilarious light reading!Bill Leader, Editor of DFW People NewspaperTales from the passenger cabin are a must-read!Neal St. Anthony, columnist Minneapolis Star Tribune highly recommend this must-read book for anyone who ever has or will travel by air. It's insightful, funny, and filled with information that gives you the inside scoop about air travel from a different perspective!Desi Williamson, CSP, International Speaker, Author of Get Off Your Assets!

An iron ore miner's daughter, JoAnn Kuzma Deveny was born and raised on the Iron Range in

northern Minnesota. She obtained a liberal arts degree at the University of Minnesota. To her father's dismay, JoAnn put her psychology degree to use as a flight attendant for the past 34 years. While moving to seven different states and continuously working through three airline mergers, she experienced the airline industry from puddle jumpers to wide bodies, traveled from Buckingham Place to the Corn Palace, and dealt with passengers from Midwest farmers to cosmopolitan Parisians. Drawing on this background, she detailed her frustrations in 99 Ways to Make a Flight Attendant Fly Off the Handle! JoAnn has appeared on Fox National News, WCCO Morning Show, Tom Bernard's KQRS morning talk show, Lori & Julia commenting on her humorous air travel book. She has been featured in articles in US News & World Report, Parenting Magazine, and other publications. JoAnn's inspirational memoir When Bluebirds Fly: Losing a Child, Living with Hope was released in 2013 and has been noted as a good resource for bereavement counselors and bereaved families on the American Institute of Health Care Professionals website. [aihcp.org/blog/grief-counseling-book-review-on-child-loss/](http://aihcp.org/blog/grief-counseling-book-review-on-child-loss/) JoAnn continues her flying career and still resides in her lake home in Mound, Minnesota. She is also a paid accompanist for local churches. Please visit: [whenbluebirdsfly.com](http://whenbluebirdsfly.com)

Happy Customer... item as expected

I have been an airline pilot for fifteen years now, and my hat is off to the job the flight attendants do; I couldn't in a million years do their job. This book is a bit trite at times, but nevertheless does convey some of the issues that confront flight attendants on a routine basis. The book is short, is in large font, and has large margins, so it is very quickly read. While I wonder about a few of the "99 ways," I know firsthand that the gist of the book is correct. One reviewer seemed to think that the author was whiny and was asking too much of passengers with this light-hearted skewering, but I don't agree: it seems to me that the author is just asking to be treated like you would want to be treated. Also contrary to that reviewer's understanding, most flight attendants do actually like people, they just like to have the passengers act in a civilized manner, obey their instructions (they are FAA mandated), and to think before doing totally outrageous things like changing their baby's diaper on a food cart in a galley. Flight attendants come in all shapes and sizes, some are surly and otherwise difficult, but they are in the minority. Most do a very hard job with courtesy and dignity under frequently very difficult circumstances, and with fewer and fewer resources. This book is a little over-the-top at times, and is certainly lightweight reading, but it does show what these people are up against. For content the book probably deserves three and a half stars, but since flight

attendants work so hard, I rounded up to four. If this book offends you, perhaps some introspection is in order: maybe you know some or all of the "99 ways."

This was a cute book and a nice short read. It took less than an hour to read, so don't expect to take this on a long flight and have it keep you occupied. I work at an airport and know how true this is! The stories we all could tell....I passed this on to my other airline friends who appreciated the humor.

Hey, I'm a flight attendant for a major carrier and the author of **FLYING BY THE SEAT OF MY PANTS: FLIGHT ATTENDANT ADVENTURES ON A WING AND A PRAYER** and I thought this book was darling and basically speaks the inside language of what really frustrates Flight Attendants. Also very humorous!

It's one thing to ask people (politely) to respect you and not take your hard work and professionalism for granted, and flight crews get more BS than those in other occupations. But then, nobody gets FORCED to become a flight attendant. If you don't like people, don't sign up. In her intro, the author admits to having been burned out on the job, which is all you really need to know to predict that this book will be no good. Diana Farechild's "Jet Smart" is what this book should have been, a frank look at air travel from the crew's perspective imbued with warmth and GENTLE advice, admonitions and requests, phrased POSITIVELY, offered from a place of deep spiritual centeredness. What you get here, by contrast, is one (blessedly not very long) tirade -- a not-so-grand parade of one disgruntled worker's least favorite moments on the job and pet peeves related without any humor or grace. To make it worse, the page-or-two-long "chapters" really are (confusingly enough) POSITIVELY phrased things the author is asking you NOT to do -- 99 Ways to Make a FA Fly--Into Full-On Hate Mode. Even "Plane Insanity" -- another book in this putrid little minigenre of flight crew hurrangues against passengers, this one by that relatively rare bird, a MALE FA -- at least has some real humor in it. So, if you're looking for something fun and interesting to read on the plane, KEEP LOOKING. Flying (and traveling in general) really is way more inspiring than this.

My rating should be enough of an answer, I either liked it or I did not like it! Thank You!

Whether you fly once a year or 60,000 miles a year as I do, you'll enjoy Kuzma Deveny's **99 Ways to Make a Flight Attendant Fly - Off the Handle**. As a former flight attendant (back in the 'olden days)

I believe this book is the 'bible' for anyone traveling by air. It clears up the mystery of flying in a clever, witty way from the perspective of an experienced flight attendant. And it's a humorous way of educating travelers. Kuzma Deveny discusses (99 times) the ways that you can make your trip by air so much more pleasant. And if you follow her suggestions, not only will you arrive at your destination in a better mood, but you'll also be contributing to the well being of your flight attendants. And their mood directly impacts your mood. The suggestions and vignettes in 99 Ways to Make a Flight Attendant Fly - Off the Handle were logical and realistic. The way they were presented kept me laughing from the beginning to the end of the book. This is the perfect gift for the traveler in your life.

Like many others here, I'm a Flight Attendant. Quite frankly I have laughed my butt off. With sincere humor EVERYTHING here is SO TRUE. I love the way the author express the daily hassles we deal with. It would be a great book to have in the passengers seat back pocket so they can laugh and respect a little more the struggles we go through every day. Thanks for a wonderful, comical and refreshing way to express our frustrations. GREAT READ.

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